

Tourhands

Fully-integrated ERP platform for Inbound Travel Agency

- Travel agency
- Tour guide
- Deferred payment and commission from shopping



Tourhands

Fully-integrated ERP platform for Inbound Travel Agency



One-click Management System for Tour Programs, Arrangement, Payment System, and Accounting.

For inbound travel agencies, Haotour program provides the optimal solution to set up an operating system to manage tour programs, arrangement, tour guides, suppliers, payment, accounts and statistics. With extensive understanding of inbound travel agency management and its suppliers including flights, hotels, and etc., we provide new business environment by computerizing and integrating the business with minimum process.

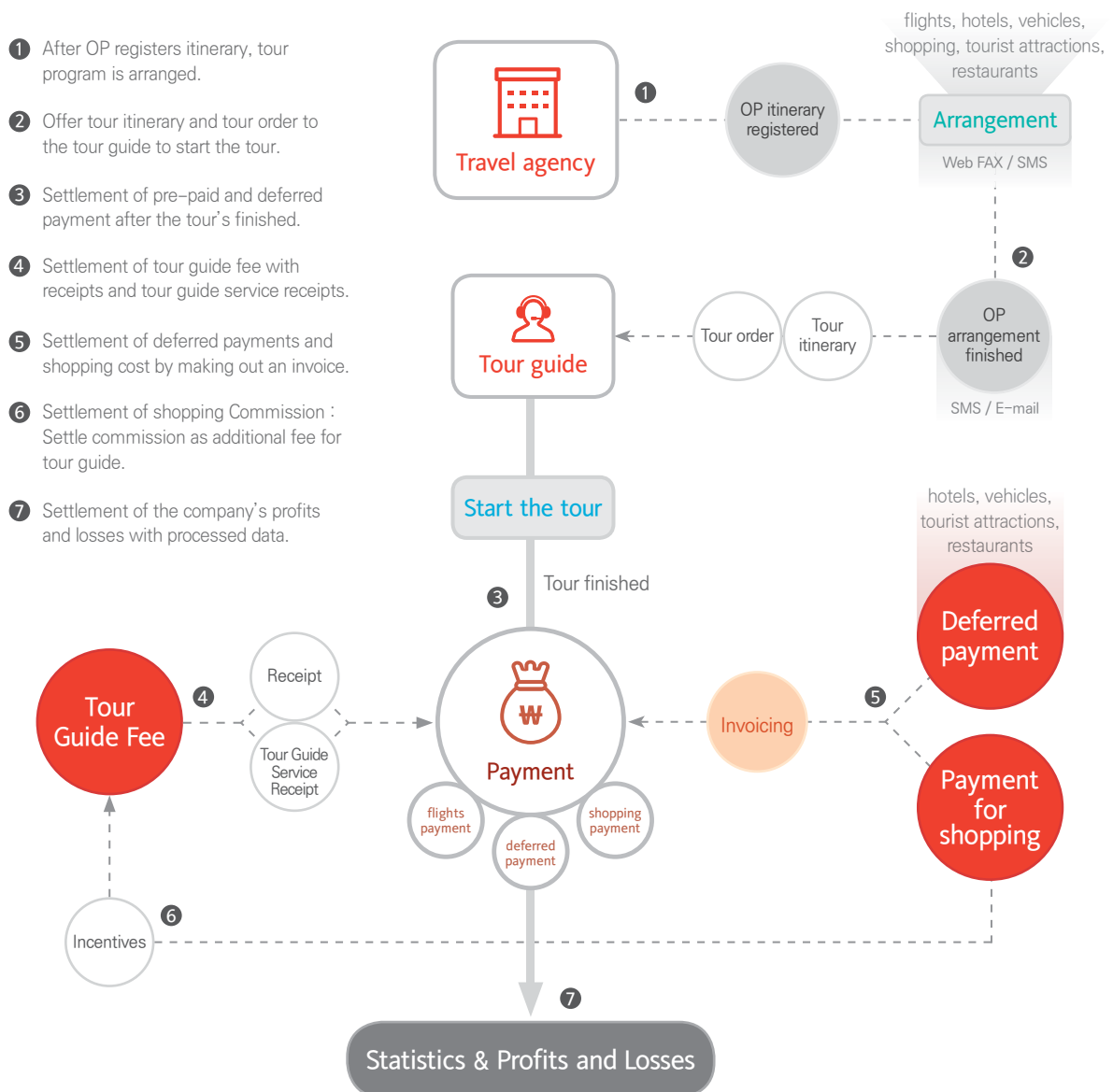
Furthermore, you can access the system online with smart phones or tablet PCs to handle tasks quickly.

01

Process

Service Design

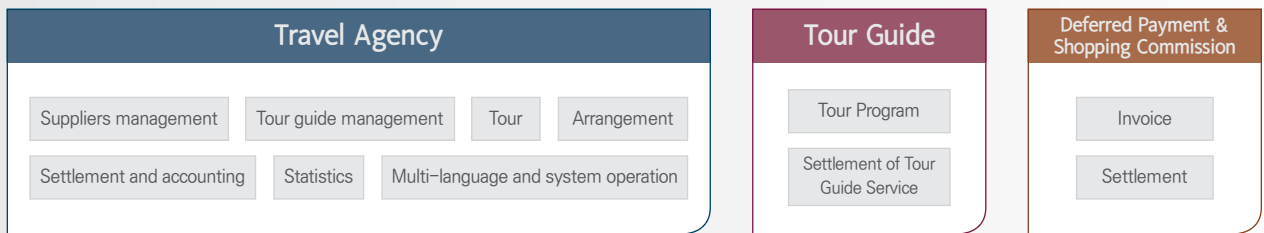
Tourhands program integrates work processes before and after tour, including tour arrangement, payment, and accounting. Inbound travel agency and tour guide can simultaneously work on the process of deferred payment and commission from shopping on the system.



02

System Menu Design

○ Main menu



▣ Travel Agency

Suppliers management	▪ Register detailed information of classified suppliers and person in charge and create user accounts on the system for suppliers.
Tour guide management	▪ Register and manage tour guide information. Create user accounts for tour guides.
Tour	▪ Register tour program, tourists, flights, and other arrangement information and print tour itinerary and tour order and send them through SMS or E-mail.
Arrangement	▪ Register flights, hotels, vehicles and print out arrangement documents.
Settlement and accounting	▪ Manage settlement of flights, commission from shopping and deferred payment as well as advance deposit, purchase and sale statement, and employee salaries.
Statistics	▪ Provide profit and loss statement.
Multi-language and system operation	▪ Support with Multi-language translation and user administration.

▣ Tour Guide

Tour Program	▪ Check the tour schedule with tour itineraries and tour orders.
Settlement of Tour Guide Service	▪ Register service receipts and shopping receipts to manage settlement of tour guide fee.

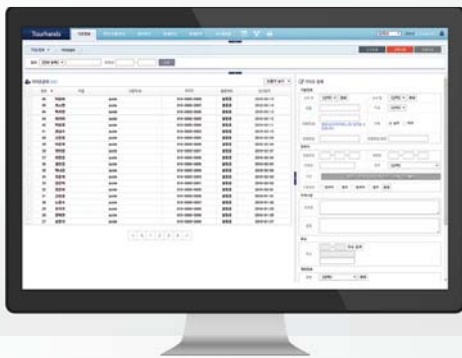
▣ Deferred Payment & Shopping Commission

Invoice	▪ Register invoice details.
Settlement	▪ Manage deferred payment (for hotels, vehicles, tourist attractions, restaurants) and shopping commission.

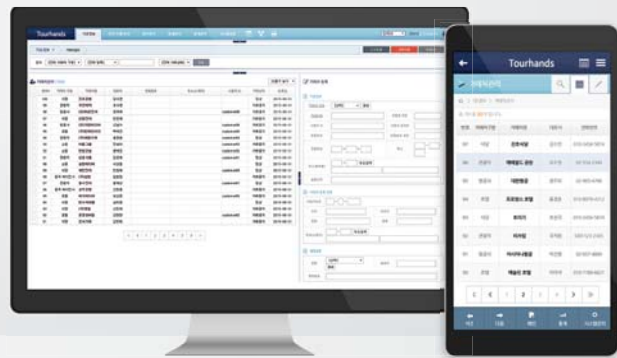
03

Display Design

Basic Management



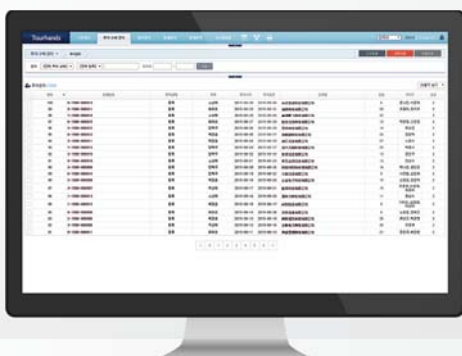
Tour Guides management



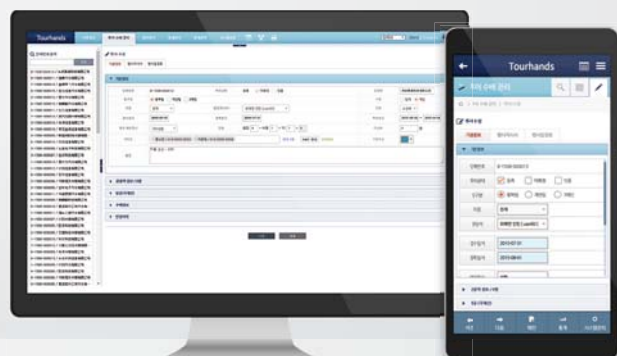
Suppliers management

- ❑ The agency's basic information registered on the system becomes basic data for tour itinerary and overall work process.
- ❑ After tour guide's information is registered, user ID and password can be created for him/her and the guide's basic information and certification will be managed.
- ❑ Categorized suppliers (flights, hotels, vehicles, shopping, and etc.) increase your productivity.

Tour & Arrangement



Tour/Arrangement list

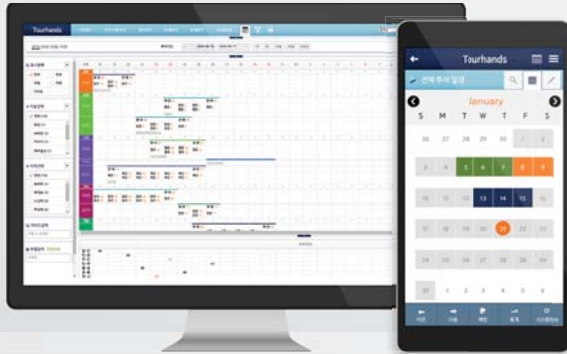


Tour/Arrangement Registration

- ❑ Manage different types of tours (group, cruise, FIT, and etc.) and require arrangement for flights, hotels, vehicles, and etc.
- ❑ Print tour itinerary and tour order; and send them through SMS and E-mails.

03

○ Tour Schedule and Arrangement Status

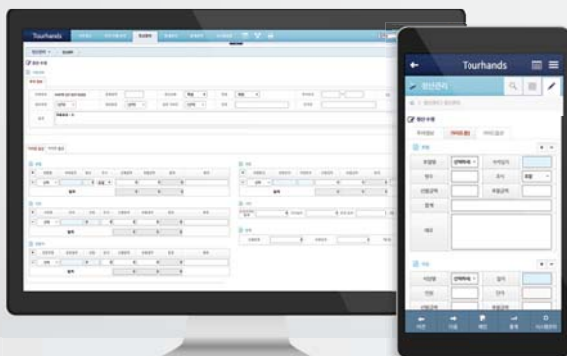


Full Calendar Week Mode



- ▣ Calendar mode makes it easy to check tour schedule at a glance.
- ▣ Searching tour schedule is fast and easy with different types of search options such as periods, locations, suppliers, and guides.
- ▣ The sum total of each category is recognized at a glance.

○ Settlement



Settlement

- ▣ Easy Management of pre-paid & deferred payment and payment for tour guides.
- ▣ Additional settlement of shopping. (commission)

○ 통계



Data (Statistics, Analysis)

- ▣ You can easily identify the business' current status by checking your periodical accounts.

04

Strength and Benefit

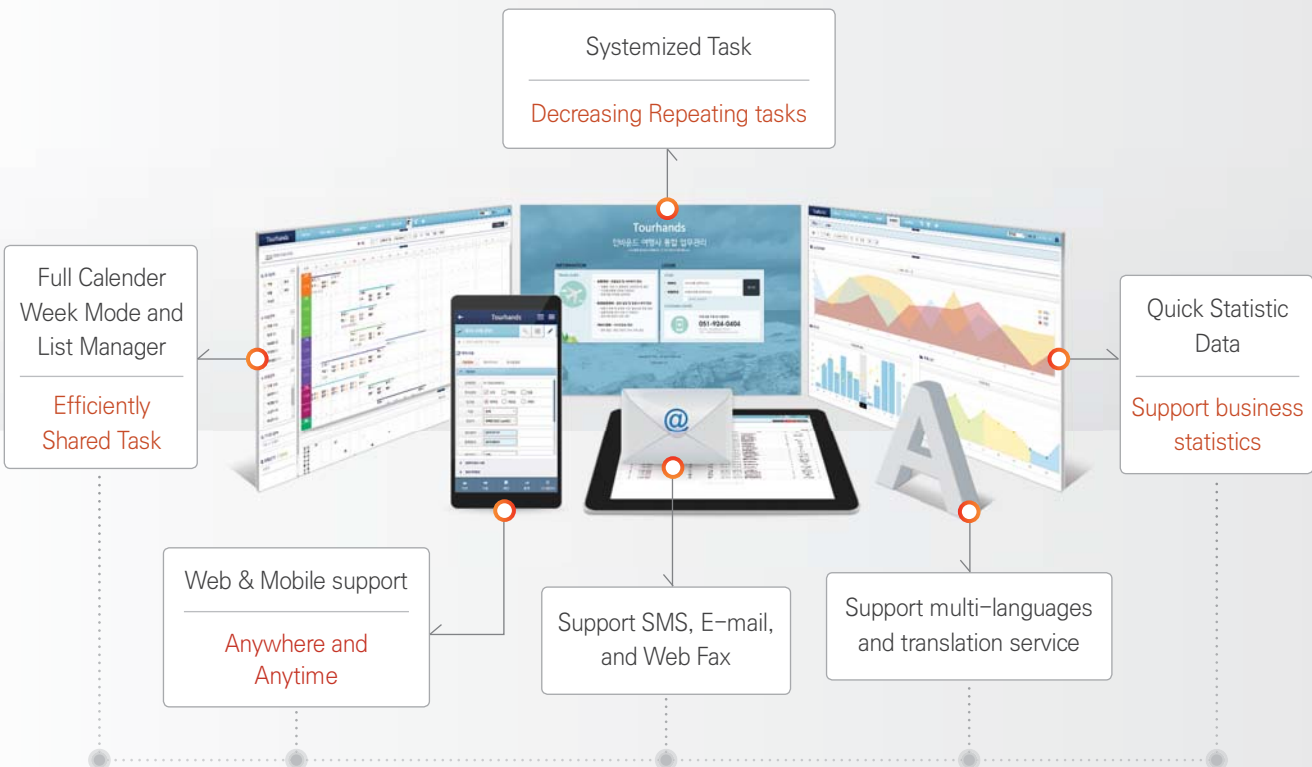
Tourhands offers...



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One Stop Management System that shares and connects management tasks of travel agency, tour guide, deferred payment and shopping commission.

Strength and Benefit



Task of Inbound Travel Agency + Payment for Tour Guide + Deferred Payment and Shopping Commission

These separately managed tasks are now integrated into the one standardized system for your efficiency!



Tourhands · ERP for Inbound Travel Agency

www.tourhands.com